# Certified Lean Six Sigma Green Belt FAQs

- **How do I enroll for the online training?**
  1. You can enroll for the online training through our website.
  2. Press "Place Order" button.
  3. You will be directed to Waza Academy's registration page. So, you will have to register, create your account and sign in then.
  4. You will be asked to make online payment using credit or wire transfer. After you click "Order", you will be directed to a confirmation page (based on the selected payment method you choose) to proceed in purchasing the selected course.
  5. After paying the online course fees, the online course access will be granted to you within 1 week after receiving the payment.
  6. An automatic email will be issued by Simplilearn (the course provider) to you with your access data information to access your LMS and start the course.

- **What will I get along with this training?**

In this training, you will have access to online e-learning and practice tests.

- **Can I cancel my enrollment? Do I get a refund?**

The course fees are not refundable. However, you can contact us any time before enrolling in the course to know all the needed information before registering your course(s).

- **I am not able to access the online course. Whom should I contact for a solution?**

Please send us an email and we will have your issue resolved within 2 days.

- **Should I have Minitab installed before I begin the course?**
  - No, you do not need to have Minitab installed to begin the Green Belt course.

- **Will I get Excel sheet templates if I do not have Minitab installed?**
  - Yes. We provide a toolkit along with the course package that includes various tools and Excel sheets used in the context of Lean Six Sigma.

- **Do you offer Minitab training?**
  - Yes. We provide Minitab online training as a separate package. For more information on this training, please check the link: We will put here the Minitab course's URL.

- **How is IASSC Body of Knowledge different from ASQ Body of Knowledge?**
  - ASQ Body of Knowledge defines areas outside of what the industry considers standard knowledge requirements. These areas include Enterprise Wide Deployment and DFSS, among others. However, the D-M-A-I-C components of the BOKs are almost identical.

- **How is Lean Six Sigma Green Belt (LSSGB) certification different from Certified Six Sigma Green Belt?**
  - Lean Six Sigma Green Belt focuses primarily on the Lean Six Sigma concepts and is aligned to the IASSC BOK. In contrast, Certified Six Sigma Green Belt focuses on Six Sigma concepts and is aligned to the ASQ BOK.

- **Do I need a project to complete this training?**
  - There is no project requirement to complete this Lean Six Sigma Green Belt training.

- **Will I get the IASSC certificate after completing this LSSGB course?**
  - On completing the LSSGB course, you will receive a course-completion certificate. IASSC certification can be obtained by appearing for the IASSC Certified Lean Six Sigma Green Belt exam and scoring a minimum of 580 out of 750 total points.

- **What certification will I receive after completing the training?**
  - You will be awarded the Simplilearn course completion certificate upon successful completion of the six sigma green belt training. Once you pass the IASSC exam you will receive the IASSC Certified Green Belt certificate as well.

- **How many questions are in the Lean Six Sigma Green Belt certification exam?**
  - 100 multiple-choice questions.
  - Closed Book.
  - Pass Mark: 385 out of 500.

- **What tools do I need to attend the training sessions?**
  - The tools you'll need to attend six sigma green belt training are:

- *Windows: Windows XP SP3 or higher.*
- *Mac: OSX 10.6 or higher.*
- *Internet speed: Preferably 512 Kbps or higher.*
- *Headset, speakers and microphone: You'll need headphones or speakers to hear instruction clearly, as well as a microphone to talk to others. You can use a headset with a built-in microphone, or separate speakers and microphone.*