

# Scrum Master Certified (SMC) FAQs

- [How do I enroll for the online training?](#)
  - 1- You can enroll for the online training through our website.
  - 2- Press “Place Order” button.
  - 3- You will be directed to Waza Academy’s registration page. So, you will have to register, create your account and sign in then.
  - 4- You will be asked to make online payment using credit or wire transfer. After you click "Order", you will be directed to a confirmation page (based on the selected payment method you choose) to proceed in purchasing the selected course.
  - 5- After paying the online course fees, the online course access will be granted to you within 1 week after receiving the payment.
- [What will I get along with this training?](#)
- In this training, you will have access to online e-learning and VMEdU Mobile App.
- [Can I cancel my enrollment? Do I get a refund?](#)
  - The course fees are not refundable. However, you can contact us any time before enrolling in the course to know all the needed information before registering your course(s).
- [I am not able to access the online course. Whom should I contact for a solution?](#)
  - Please send us an email and we will have your issue resolved within 2 days.