Big Data Hadoop and Spark Developer Certification FAQs

- **How do I enroll for the online training?**
  1. You can enroll for the online training through our website.
  2. Press "Place Order" button.
  3. You will be directed to Waza Academy's registration page. So, you will have to register, create your account and sign in then.
  4. You will be asked to make online payment using credit or wire transfer. After you click "Order", you will be directed to a confirmation page (based on the selected payment method you choose) to proceed in purchasing the selected course.
  5. After paying the online course fees, the online course access will be granted to you within 1 week after receiving the payment.
  6. An automatic email will be issued by Simplilearn (the course provider) to you with your access data information to access your LMS and start the course.

- **What will I get along with this training?**

In this training, you will have access to online e-learning and practice tests.

- **Can I cancel my enrollment? Do I get a refund?**

The course fees are not refundable. However, you can contact us any time before enrolling in the course to know all the needed information before registering your course(s).

- **I am not able to access the online course. Whom should I contact for a solution?**

Please send us an email and we will have your issue resolved within 2 days.

- **If I am not from a Programming Background but have a basic knowledge of Programming, can I still learn Hadoop?**
  - Yes, you can learn Hadoop without having a software background. We provide complimentary courses in Java and Linux so that you can brush up on your programming skills. This will help you in learning Hadoop technologies better and faster.

- **Will I have the same access to the free courses included with this course?**
  - Yes, you will be provided by the same access to the free courses.