

## **Terms and Conditions**

**Last Modified:** Oct 2, 2018.

Welcome to WAZA Academy website.

WAZA Academy website is owned, operated and managed by WAN Information Technology.

Please read these terms and conditions carefully before using WAZA Academy website or creating an account.

### **Conditions of Use**

We will provide our services to you, which are subject to the conditions stated below in this document. Every time you visit this website, use its services or make a purchase, you accept the following conditions. This is why we urge you to read them carefully.

### **Privacy Policy**

Before you continue using our website, we advise you to read our privacy policy (through the privacy link placed on our website) regarding our user data collection. It will help you better understand our practices.

### **Copyright**

Content published on this website (digital downloads, texts, information) is the property of WAN Information Technology / licensed only to WAN Information Technology under partnership agreements and protected by international copyright laws. The entire compilation of the content found on this website is the exclusive property of WAN Information Technology, with copyright authorship for this compilation by WAN Information Technology.

### **Communications**

The entire communication with us is electronic. Every time you send us an email or visit our website, you are going to be communicating with us. You hereby consent to receive communications from us. If you perform certain actions on our website, you are going to receive emails from us to confirm or follow up about these actions. We will continue to communicate with you by posting news and notices on our website and by sending you emails. You also agree that all notices, disclosures, agreements and other communications we provide to you electronically meet the legal requirements that such communications be in writing.

### **Applicable Law**

By visiting this website, you agree that the laws of Egypt, without regard to principles of conflict laws, will govern these terms and conditions, or any dispute of any sort that might come between WAN Information Technology and you, or its business partners and associates.

### **License and Site Access**

We grant you a limited license to access and make personal use of this website. You are not allowed to download or modify it. This may be done only with written consent from us.

## **User Account**

Due to some constraints in our business license and service logistics that we are still working on to remove currently, we can deliver our services to all people except to Europe residents and Europe citizens. So if you are European citizen or resident, we regret to be unable to serve you currently and we recommend you instead other global training providers that do not have such license limitations that we do have currently. Therefore, we are not responsible for any account that was already created against this policy and that its data belongs to Europe resident or citizen. Under this user account policy, we are not subject to the GDPR and we assume that any Europe citizen or resident is aware of that, and will not check the terms checkbox required to create an account and therefore will not attempt to create an account on our website in the first place respecting our user account policy and our business license constraints.

If you are an owner of an account on this website, you are solely responsible for maintaining the confidentiality of your private user details (username and password). You are responsible for all activities that occur under your account or password.

We reserve all rights to terminate accounts in case of their attempts to abuse or harm our system, also we reserve all rights to edit or remove content and cancel orders in their sole discretion.

## **Modifying and Terminating our Services**

We have the right to change our services, features on our website without prior notification.

## **Liability for our Services**

In all cases, WAN Information Technology, and its suppliers and distributors, will not be liable for any loss or damage that is not reasonably foreseeable.

## **Abuse the website**

We assume that our visitors are not fake, not robots, not attackers and will not try to abuse or harm our website. In case we detected any up-normal behavior or communication from any visitor to harm our website or create fake accounts, we preserve our right to sue that visitor and take all legal actions as per relevant laws.

## **Delivery Policy**

WAZA Academy website will NOT deal or provide any services or products to any of OFAC (Office of Foreign Assets Control) sanctions countries in accordance with the law of Egypt.

Multiple transactions may result in multiple postings to the cardholder's monthly statement.

## **Refund/Return & Cancellation Policy**

For most listed courses, unless otherwise mentioned in the course details page, refund is not allowed after the successful payment. The visitor should make sure that he/she is fully aware of the course value, requirements and details before to place a reservation order and pay for this course. For this purpose, WAZA Academy website lists all the course details and welcoming receiving enquiries emails to support and assure the visitor is fully aware of the course value and requirements before to reserve or pay for any course.

If it is mentioned with any course details page that refunds are allowed, refunds will be done only through the Original Mode of Payment.

## **Generic**

Any dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of Egypt.

Egypt is our country of domicile.

Minors under the age of 18 shall be prohibited to register as a User of this website and are not allowed to transact or use the website.

If you make a payment for our products or services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection.

We accept payments online using Visa and MasterCard credit/debit card in EGP (or any other agreed currencies).

## **About these Terms**

We have the right to modify these terms or add any additional terms that apply to our service whenever these changes are needed and without prior notification. You should review the terms on a regular basis. If you do not agree to the modified terms for our services, you should discontinue your use of our website.